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Don Swift and Associates, LLC

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DonSwiftandAssociates.com



BIOGRAPHY:

For 46 years Don has worked in Quality Management and Human Resources in various industries to include automotive, office products, large equipment manufacturing, criminal justice, graphite manufacturing, and household goods moving. He has served as project manager for the implementation of ISO 9001/AS9100 for 5 companies.

Today Don owns and operates his own business, Don Swift and Associates, LLC, which focuses on “The Human Side of Quality”. The Company analyzes and proposes suggestions on the continual improvement of his clients’ quality and/or human resources systems – from implementation to revision. He specializes in the “human side” - so employee engagement, training, competency, and cultural improvements are at the center of the plans for success.

Don also provides dispute resolution resources including Conflict Management, Conflict Resolution Training, and Mediation Services. Don is a Credentialed Advanced Mediator having received his training from Howard Zehr in Victim/Offender Resolution Programs, Basic and Advanced Mediation from Adam Gough at El Centro College in Dallas, TX. Don has logged over 200 hours in mediations. Don conducts VORP, civil, work place and church mediations.

In addition to Consulting, Training and Mediation Services, Don has achieved certification in Life Coaching for both personal, professional, and spiritual paths.

Don holds a Bachelor’s Degree in both Education and Psychology and a Masters in Organizational Development. He is a Certified Quality Improvement Associate, as well a certified Lead Auditor for ISO 9001, AS9100 and TS 16949. Don is a TMTA credentialed mediator, a Certified Life Coach, a Senior Member of the American Society for Quality, and a long-time member of the Society for Human Resources Management. Don has held several offices in affiliated chapters of both ASQ and SHRM and was elected to TAM’s Board of Directors in 2015.

Don has three children and two grandchildren – ages 7 & 6. He spends his free time learning about these people and cheering them on, working on Ancestry.Com, communicating with his 6 siblings, cooking, working in the yard, and caring for his Bassett Hound, Ralph. Don loves life and believes very much in peace.